

Children's Therapy and Family Resource Centre

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www.kamloopschildrenstherapy.org

During the COVID19 pandemic, the **Children's Therapy & Family Resource Centre (CTFRC)** has switched from in-person appointments to either phone-based or virtual tele-practice appointments, if it is appropriate for your care.

We understand the importance of protecting personal information. For that reason, we have taken the following steps for protecting virtual information:

- We will use all manners of protection and encryption that are required at this time.
- Electronic hardware is always either under supervision or secured in a locked or restricted area. In addition, passwords are used on computers, phones and electronic systems
- Paper and Electronic information is transmitted either through a direct line, email or mail.
- Staff is trained to collect, use and disclose personal information only as necessary to fulfill their duties and in accordance with our privacy policy and law
- Tele-practice consults through Zoom, FaceTime, and Skype are not recorded or stored in any way and are encrypted/protected as per governing privacy laws

By joining and agreeing to a virtual tele-practice appointment(s) with **CTFRC**:

- I agree that my child is attending CTFRC to receive Physio, Speech, Occupational Therapy, Kamloops Autism Program (KAP) and Supported Child Development assessment/treatment/consultation virtually and not in person. I understand that part or all the assessment/treatment/consultation may take place on a secure teleconference platform due to social restrictions during the COVID-19 pandemic and/or other personal restrictions from attending CTFRC.
- I understand there are many limitations to consultation and therapy assessment or treatment virtually, such as not having a hands-on assessment/evaluation/treatment, which may limit my service provider's ability to provide optimal recommendations.
- Together we will discuss treatment goals and explain all aspects of care and ask questions for clarification purposes when needed.
- I understand I can stop the virtual assessment/treatment at any time and all aspects of care are optional.
- All industry-standard privacy precautions are taken with my electronic information, but there are always potential risks.

Please acknowledge and verify you have read this document, and that you agree to notify us if you choose not to use these service options during this pandemic. We can put your services on hold during this time.

I consent to use the following service options to receive services for my child named below:

- Telephone Email
- Zoom video conferencing Skype video conferencing Face Time video conferencing

Caregiver/Parent signature: _____

Or Caregiver/Parent approval given by : email or phone

Child's Name: _____ Date of Birth: _____

CTRFC staff: _____ Date: _____